Harris County Citizen Participation Plan

Future Effort in Citizen Participation

The participation of citizens and professionals is crucial to the process of planning for a community. Even after the adoption of a plan, it is important that avenues be made available for necessary changes or additions. Harris County residents will be encouraged to participate throughout all stages of planning, review, and execution of community development activities.

The Citizen Participation Plan emphasizes the involvement of low-income residents including non-English speaking persons, as well as persons with mobility, visual or hearing impairments. The Plan outlines the process through which the public can access general information, receive technical assistance, provide comments on critical issues, and receive timely responses to questions raised.

Following the adoption of the 5-Year Consolidated Plan, a minimum of two public hearings will be held during each program year. The public will have access to the Harris County Community Services Department (CSD) plans and records under the Texas Open Records Act. Plans will be amended as necessary throughout all stages of the planning and implementation process by proper amendment procedures. In addition, all public complaints will be documented and considered. Technical assistance will be made available through the CSD main office during regular business hours.

Encouragement of Citizen Participation

Obtaining the input of citizens, professionals, and other governmental entities is of the utmost importance not only during the development of community plans, but also within the Consolidated and Action Plan planning process itself. Effectively planning for a community would be difficult, if not impossible, without the support of its residents, especially low-income citizens directly affected by community development projects and programs. It is for these reasons that citizen participation is strongly encouraged throughout the processes of neighborhood revitalization planning, short and long range departmental planning, and plan implementation.

The primary goal of this Citizens Participation Plan is to provide all citizens of the community with adequate opportunity to participate in an advisory role in the planning, implementation, and assessment of the Consolidated Plan. The Plan details the proposed use of the Community Development Block Grant (CDBG), HOME Investment Partnership Program (HOME), Emergency Solutions Grants (ESG), and other funding sources.

The Plan also sets forth policies and procedures for citizen participation, which are designed to maximize the opportunity for citizen participation in the community development process. Special emphasis has been placed on encouraging participation by persons of low-incomes, residents in target areas, and residents of areas where

community development funds are utilized. Additionally, emphasis shall be placed on obtaining participation from public housing authorities, residents of subsidized housing, non-English speaking persons, minorities, and persons with disabilities.

Citizen participation efforts will be encouraged in the future through similar avenues as have been employed in the 2013-2017 Long Range Consolidated Planning process. CSD used methods such as surveys, and public notices, focus group meetings, workshops, the Housing Resource Center and other more innovative approaches. In the future, due to the diversity of Harris County residents, when needed, translators will be made present at future public hearings and community meetings.

Consultation with Outside Departments and Organizations

Based on requires of the U.S. Department of Housing and Urban Development (HUD), Harris County must develop and submit its 3-5 year Consolidated Plan To assist CSD staff to develop this plan, outside departments and organizations will be contacted for consultation. These will include but are not limited to: non-profits, business organizations, public institutions, and for-profit developers

In the case of developing homeless strategies to address the needs of homeless persons, particularly chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth, and persons at risk of homeless, CSD will consult with:

- Coalition for the Homeless of Houston/Harris County, the local Continuum of Care.
- Public and private agencies that address housing, health, social services, victim services, employment, and or education needs for low-income individuals and families.
- Publicly funded institutions and systems of care that may discharge persons into homelessness (such as health-care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions), and
- Business and civic leaders.

Furthermore, as Harris County is a jurisdiction that received an Emergency Solutions Grant (ESG) from HUD, CSD must consult with Coalition for the Homeless of Houston/Harris County, the local Continuum of Care, in determining how to allocate its ESG grant for eligible activities, in developing the performance standards for and evaluating the outcomes of projects and activities assisted by ESG funds and in developing funding, policies, and procedures for the operation and administration of the HMIS.

In the case of public facilities and infrastructure, CSD has formed a partnership with the Harris County Public Infrastructure Department (PID). This partnership brings to CSD's project evaluation and monitoring a greater level of engineering expertise. From the onset, potential public facilities and infrastructure projects from CSD's Request for

Proposals process are evaluated and then monitored by CSD and PID staff for proper planning/design and construction management.

For housing strategies, CSD will during the development of the Consolidated Plan consult with the local Public Housing Authority (PHA), non-profit housing providers, and for-profit housing developers, particularly those who serve low-income households in Harris County's services area. The jurisdictions shall make an effort to provide information to the PHA about consolidated plan activities related to its developments and surrounding communities so that the PHA can make this information available at the annual public hearing required for the PHA Plan.

Meetings and Public Hearings

CSD will participate in a series of meetings, focus groups and a public hearing throughout the county as needed to publicize the Consolidated Plan process by securing input from citizens, CDCs, CHDOs and other interested groups about the planning process. We also solicited information about community problems through a Needs Assessment Process, and assessed the progress of the department in securing improvements in low-income areas.

In each program year, a minimum of two public hearings will be held. Citizens and other interested persons will be encouraged to attend these meetings. An applicants conference will be held prior to the Request for Proposal (RFP) process in the spring of each program year. In addition, a public hearing will be held in preparation for the Annual Action Plan in the fall of each program year. This will give citizens a chance to express their needs during the development of the plan. A public hearing is also held before the submission of the Consolidated Annual Performance and Evaluation Report (CAPER) to solicited comments on the CSD accomplishments during the year and where there may be areas of improved.

Public hearings may be publicized:

- Approximately one month in advance of meeting dates.
- Provide a phone number on flyers and press releases to contact Harris County representatives for additional information and/or for special needs for the disabled persons wishing to attend the hearing.
- In English, Spanish, and other languages, as necessary.
- Through local newspaper (s) of wide distribution.
- On CSD internet website

The public hearing will include a brief introduction by CSD and offer a forum for discussion of the relevant plans or community development topics. Participants will have an opportunity to express their opinions on CSD activities, the housing and community development needs of Harris County, and any other community development related items. At all public hearings, an interpreter will be available for those who do not speak or understand English upon request of at least two business days prior to each hearing. A

translator for the hearing impaired will be available upon the advanced request of at least three business days prior to each hearing.

During the Consolidated and Annual Planning processes, the public will have 30 days (15 days for the CAPER) to make comments on the plans before they are submitted to Harris County Commissioners Court for approval. Comments will be recorded according to meeting or hearing date. Comments will be considered and changes will be made if and when necessary. A summary of these comments and any resulting changes will be included in the citizen participation component of the final plan.

Consolidated Plan Amendments

CSD is required to amend components of the Consolidated Plan or Action Plan whenever it adds an activity, deletes an activity or substantially changes the purpose, scope, location or beneficiaries of an activity.

Major Amendments

A major change in a planned or actual activity requires an amendment to the Consolidated Plan or Action Plan. A major, or substantial, amendment is defined as the following:

- 1. When an activity or objective is deleted or added.
- 2. When there is a change in a goal or scope of the project.
- 3. When the dollar amount allocated to a project changes by more than 25 percent.

Citizens will be provided at least 30 days to comment on the original Consolidated Plan or Annual Action Plan proposed major amendment(s). Barring any changes made due to citizen comment, the amendment will then be presented to Commissioner's Court. Upon approval, the change will be added to the Consolidated Plan or Action Plan in an appendix specifically designated for major amendments and applied to future activities. All comments obtained during the amendment review period will be added to the citizen comments section of the Consolidated/Action Plan.

Minor Amendments

Minor amendments represent any changes to the Consolidated Plan or Action Plan that do not qualify as "substantial amendments," and are more than five percent change (not to exceed \$10,000) in funding including correction of errors in the original plan. Minor amendments do not require a 30-day public review period but do require court approval.

Five-Percent Amendments

A five-percent amendment represents any change in the funded amount of a project that is five-percent or less change but not to exceed \$10,000. These amendments require the signature of the CSD director or designated representative, but do not require public notice of 30 days or court action.

Actions to Minimize Displacement

Harris County's policy states "the permanent displacement of homeowners, tenants, businesses, non-profit corporations or farms is discouraged. If permanent displacement is necessary, it must comply with federal regulations."

Relocation Process must comply with the following:

- Harris County will follow the requirements of the Uniform Relocation Act
 (URA) or Section 104 (d) of the 1974 Community Development Act, as
 amended. These requirements provide for uniform, fair and equitable
 treatment of persons whose real property is acquired or who are displaced in
 connection with federally funded projects.
- In the case of temporary and voluntary displacement, Harris County or their sub-recipient will inform program participant of relocation services available. Commonly the information is distributed by flyer to homeowners or tenants, who are receiving rehabilitation services.
- If permanent displacement is necessary, homeowners, tenants, businesses, farms, or non-profits that occupy the site of the CDBG-assisted project will be identified through tax records and/or visual inspection and informed by certified letter.
- Harris County or their sub-recipient will serve as liaison between program participant, contractor, landlords, movers, etc. to ensure a problem free transition. The Harris County or their sub-recipient will identify and accommodate the displaced household or business when possible as to their need or preference for a particular unit size and location. These will be determined in the in-take process for relocation services.
- Harris County or sub-recipients submits necessary documentation to secure relocation payments.
- Relocation evaluation form is forwarded to program participant to evaluate the success of the relocation.
- If complaints arise Harris County program administrators, their sub-recipient and the program participant will enter into informal complaint resolution
- Documenting relocation services and maintaining files on each program participant by Harris County sub-recipients.

Neighborhood Revitalization Planning

In CSD target areas deemed to have the greatest need and potential for improvement, the CSD planning team will prepare community plans, which outline community assets and liabilities, identify potential sources and/or locations of community improvements, and set forth planning strategies for improving the quality of life for the neighborhood.

Citizen participation is a vital component in the process of formulating planning strategies for neighborhoods. Through community meetings, charettes, workshops, and surveys, the opinions of neighborhood residents and business persons are recorded and applied in the process of planning for neighborhood initiatives, priorities, and timelines. Once community plans have been finalized, participants from the community are assisted by planning staff to implement the planning directives.

Approximately one target area per year is anticipated to be targeted by CSD for community planning.

Access to Records

In accordance with the Texas Public Information Act, government records will be made available to the public. To ensure consistent cooperation with public requests, CSD employees will maintain awareness and knowledge of laws pertaining to open records.

Guidelines for Obtaining Information

- 1. A written request must be submitted to the main office of the Harris County Community and Economic Development Department by mail, fax, email, or in person.
- 2. The description of information requested must be written in enough detail to enable CSD employees to accurately identify and locate the items requested.
- 3. The requestor must cooperate with CSD's reasonable efforts to clarify the type or amount of information requested.

Upon written request, information that is not confidential by law, or for which an exception to disclosure has been sought, will be promptly released (and translated when necessary). This includes all Long Range Consolidated Plans, Annual Action Plans, Performance Reports (CAPER's), neighborhood plans, and plan amendments. All requestors will be treated equally, including accommodation in accordance with ADA requirements. In the case that plans and reports cannot be promptly mailed to requestors, a date within a reasonable time will be established for delivery or pick-up of the document(s). If the request is for materials/plans exceeding \$40, a cost estimate will be made and communicated to the requestor, who must make a written commitment to pay the costs prior to finalizing the request.

A ruling from the Office of the Attorney General and County Attorney will determine if any information will be withheld from the public. Confidential documents will be set apart from public information, and any requestors of this information will be promptly informed of the ruling. Third parties will be informed if a request is made for their proprietary information. Furthermore, CSD will respond in writing to all written communications from the General Services Commission or the Office of the Attorney General regarding complaints about violations of the Act.

Procedures for Inspecting and Copying Public Information

Any CSD information not withheld from the public by a ruling from the Office of the Attorney General will be available for the public to inspect or copy. If a copy request is made, the copies will be promptly sent by mail, fax, or email. If, however, the copy request exceeds \$40, a cost estimate will be made and communicated to the requestor, who must make a written commitment to pay the costs prior to finalizing the request.

Publication of Materials

Upon finalization, departmental planning document summaries will be published in a major newspaper (Houston Chronicle-English and La Voz-Spanish) or made available via the internet. These include, but are not limited to, Long Range Consolidated Plans, Annual Action Plans, Performance Reports, Neighborhood Revitalization Strategies, and Public Housing Authority Plans.

Public Grievances

In the case that a citizen or organization desires to file a formal complaint against a CSD action or decision, they will be informed of the following set of formal grievance procedures:

- 1. Submission of the complaint must be sent to the Director of CSD, with original signatures and letterhead (if applicable). The complaint must include details such as dates, procedures in question, history of the problem(s) and correspondence, and any relevant previous complaints.
- 2. The complaint will then be given to the staff for a formal investigation.
- 3. Staff will investigate the situation and draft a report to the Director, which will detail all findings related to the action or decision, such as historical background, persons involved in the action or decision, the reasoning behind the action or decision, and suggestions for reconciliation (if any).
- 4. The individual or organization that filed the original complaint will be contacted and informed of the findings and applicable plan for reconciliation within 15 business days of receipt of the complaint.
- 5. Any legal suits against CSD must be served to or filed with the County Judge at 1001 Preston Suite 911, Houston, Texas 77002.
- 6. Grievances regarding housing discrimination should be reported to the Houston HUD Office at 1301 Fannin, Ste. 2200, Houston, TX 77002.

Technical Assistance

Technical Assistance is provided to applicants and sub-recipients of grant funds, communities for which Neighborhood Revitalization Strategies and plans have been drafted, and other organizations and communities as requested.

At the beginning of the Request for Proposals (RFP) process, technical assistance shall be provided to applicants in the form of grants applications, identified deadlines, and detailed verbal and written guidelines for applying for CBDG, HOME, and ESG grant funds. CSD staff continues to provide technical assistance to applicants throughout the application process by providing explanation and clarification as necessary.

During the year, technical assistance is provided to sub-recipients, including instances where projects or programs are experiencing difficulties. When clients, sub-recipients, or CSD discovers problems such as program glitches and budget discrepancies, they are addressed and resolved in coordination with CSD. Additional questions are addressed from individuals and organizations wanting information, such as how to establish a non-profit organization or apply for federal grant funds.

Performance Reports

Per consolidated planning requirements, on an annual basis CSD will submit the Consolidated Annual Performance and Evaluation Report (CAPER) which reports the county's performance in expending entitlement funds for the previous one year period. Citizens will be provided at least 15 days to comment on performance reports. Additionally, the CAPER will be reviewed at a public hearing held prior to its submission to HUD. Citizen comments received in writing during the public review period or orally at public hearings shall be attached to the CAPER.

Citizen Participation in Creating the 2013-2017 Consolidated Plan

To assist with the identification of the type and level of needs within Harris County, a Consolidated Plan Survey was distributed to residents and organizations in our target areas, cooperative cities, citizen groups, service organizations, non-profit organizations, civic clubs, and citizen groups operating in Harris County. The survey was sent by email, handed out at meetings and community centers and posted on CSD's website from April 2012 to October 2012. It was completed by citizens and organizations throughout the county including all the county's precincts. A series of focus group meetings were also held in each precinct from March 2012 through September 2012.

The Consolidated Plan Survey was created to evaluate existing conditions, concerns and opinions, and recorded the level of concern for issues in Housing, Fair Housing, Social Services, Transportation, Senior Services, Children/Youth Services, Parks, Homelessness, Pubic Facilities/Infrastructure, Health, and Education.

Focus group meetings were held at the precinct level to help identify and evaluate characteristics, strengths, and weaknesses of the four precincts and the county as a whole. The results of the meetings helped us recognize the needs, goals, and objectives of the services needed in Harris County.

In an effort to broaden public participation in the development of the Consolidated Plan, CSD efforts for participation included personal and telephone interviews, focus groups, and surveys distributed at meetings, seminars, workshops and trainings. The combination of a paper and online version of the survey provided residents with more than one method of submitting their thoughts and concerns. Input was received in the areas listed below.

Table 2.1 Consultation Checklist

24CFR	Requirement	Consulted
91.100(a)(1)	Housing Services	
	Social Services	
	Fair Housing Services	
	Health Services	
	Homeless Services	
	HIV/AIDS Services	\square
91.100(a)(2)	Continuum of Care	
	Public/Private Agencies	
	Publicly Funded Institutions	
	Business and Civic Leaders	\square
91.100(a)(3)	Lead-based Paint	\square
91.100(a)(4)	Adjacent Government	
	State (Non-housing)	\square
91.100(a)(5)	Adjacent Local Government	
	Metro Planning Agencies	\square
	Regional Planning Agencies	\square
91.100(b)	HOPWA	\square

91.100(c)	PHA Plan	
91.100(d)	Continuum of Care	$\overline{\Delta}$

In addition to the organizations that Harris County is required to consult with by HUD as part of the Public Participation process, we met with representatives from the following disciplines from May 2012 to September 2012 to further our efforts in identifying the needs within the county.

Education

- University of Houston
- o Texas Southern University
- o San Jacinto College
- o Lee College
- o Lone Star College
- o Harris County Public Education Department
- Health Services
 - o Harris County Public Health and Environmental Services
 - o Harris County Hospital District
- Senior Service Providers
 - o Elder Services Provider Network
 - o United Way Interagency Network Meeting
 - o Harris County Housing Authority Senior Developments
- Youth Service Providers
 - o East Harris County Youth
 - Street Olympics
 - o Children's Assessment Center
 - YWCA Houston
- Disabilities
 - o Mental Health and Mental Retardation Authority of Harris County
 - Houston Center for Independent Living
- Housing
 - o Houston Area Urban League
 - o Harris County Housing Resource Center
 - o Greater Houston Builders Association
 - o Independent Living Centers
 - o Multi-family and Senior Housing Developers
 - o Harris County Housing Authority
 - o Gulf Coast Community Services Association (Fair Housing Program)
- Homelessness
 - Coalition for the Homeless of Houston/Harris County
 - o Houston/Harris County Homeless Collaborative
 - Healthcare for the Homeless
 - o SEARCH
- Infrastructure and Transportation
 - o Harris County Public Infrastructure Department
 - o Harris County CSD Office of Transit

- o Bay Area Transportation
- o METRO
- Economic Development
 - o Various Chambers of Commerce
 - o Economic Development Organizations
- Public Facilities
 - o Harris County Precinct's Parks Departments
 - o Harris County Facilities and Property Management
 - Local Cities
- Intergovernmental Coordination and Partnerships
 - o Harris County Precincts
 - Local Cities
 - o Target Area CDCs
 - o Various Harris County Departments
 - o Houston-Galveston Area Council MPO
 - o Houston-Galveston Area Council Sustainable Development Consortium

The information obtained through this process was one of several primary considerations in the development of goals and objectives for each planning element described in the Strategic Plan section of the 2013-2017 Consolidated Plan.

Once the consolidated plan draft was completed, the draft plan was made available to the public for review through the internet and notices published in the Houston Chronicle, and Spanish newspaper La Voz. Notice of the 2013-2017 Consolidated Plan, complete with the 2013 Annual Action Plan, was published in the Houston Chronicle on November 15, 2012, and La Voz on November 18, 2012. In addition to the English language notice, Spanish and Vietnamese translations of the public notice were posted to our website www.csd.hctx.net. The public notice informed Harris County residents about the public hearing and opportunity to comment on the documents. The draft plan was also added to CSD's website and the link to the posting was emailed to the required and over 400 additional interested parties for comments.

During the following 30-day public review period, comments and suggestions were recorded and considered for addition and/or revision to the plan. In addition, a public hearing was held on December 6, 2012 at 2:00 pm in which Harris County residents voiced their opinions on the 2013-2017 Consolidated Plan and the 2013 Annual Action Plan. All comments recorded during the public review period and public hearing were added to the Consolidated Plan or Annual Action Plan (see Appendix D).

Consolidated Plan Survey

One survey was developed and distributed for us, from April 2012 to October 2012, as part of our citizen participation process for the consolidated plan. This broad based survey included questions related to Housing, Fair Housing, Social Services, Transportation, Senior and Youth Services, Parks, Public Facilities, Public Services, Infrastructure, Homelessness, and Education. It was developed to help identify the needs,

goals, and objectives of the services needed in Harris County. The use of one survey, instead of having additional versions for service providers, was supported by the additional consultation efforts with various service providers to better capture their needs and opinions. The survey's secondary purpose was to assist in identifying and understanding the preferences of residents as they relate to what is seen by some as controversial activities like the development of affordable housing. Harris County CSD received over 100 responses to the survey.

The opinions of Harris County residents on what problems exist at the neighborhood level and their preferred methods of mitigating them are of utmost importance when drafting needs statements, goals, objectives, and strategies for building better communities. To this end, the survey was distributed to residents throughout the CSD service area, social service providers, homeless care providers, cooperative cities, developers and nonprofits. The survey revealed the following results:

Table 2.2 Consolidated Plan Survey Results

Table 2.2 Consolidated Plan Survey Results		
Category	Respondent Results	
Housing	 Most important/very important factor when choosing housing is shortening the distance to work Least important/somewhat unimportant factor is proximity to open space and trails Majority think down-payment assistance is needed in their neighborhood Most needed housing type is single-family Almost 70% think ideal lot size is less than ½ acre 65% think affordable single-family housing units should have 3 to 4 bedrooms Almost ½ think an affordable single family home is less than \$100,000 	
	• 90% think affordable multi-family complexes should be no larger than 250 units	
Fair Housing	 14% think discrimination is an issue in neighborhood 13% claim to have experienced housing discrimination "Person was presented with different terms and conditions" most reported discrimination type Race is the most reported basis for discrimination Over ¾ of those that believe they were discriminated against did not report it Did not report because believed it was too much trouble or would not make a difference 	
Transportation	 66% report needing major or minor street improvements Less than 25% use public transit at least once a month Low use of Park and Ride services Prefer less than 5 miles to services (commercial, health, emergency, senior, youth, community centers, etc.) 	

Senior/Youth Services	Preferred location is 1 to 5 miles from home
Semon routh Services	
	Majority would support senior housing over 1 mile, but
	less than 3 miles from their home
	 Majority of residents would not support a group home
	closer than 3 miles from their home
Parks	 More neighborhood parks within 1 mile of residence
	 Majority would like a regional park within 5 miles
	 Need for specialty parks (splash pad, dog park, etc.)
	 Majority think recreational opportunities are important
	close to their home
Homelessness	 Homeless shelter would need to be at least 5 miles away
	for the majority to support it being developed
Public Facilities/	Majority report sidewalks are absent or in need of major
Infrastructure	repairs
	 Over 1/3 do not have street lighting
	 Cities and MUDs provide 85% of water and sewer
	 Over 60% have major or minor flooding issues
	• 2/3 of residents need street improvements in their
	neighborhood
Health	• 47% indicate lead based paint test and repairs are needed
	in their neighborhood
	• Over 75% think a health care facility within 5 miles is
	ideal
Education	Over 75% have access to high speed internet
	 Quality of public schools are very important
Crime	Over 80% support neighborhood watch programs
	 Neighborhood graffiti is a problem for the majority of
	respondents

Focus Group Meetings

As part of the citizen participation process, focus group meetings were held at the precinct level to help identify and evaluate characteristics, strengths, and weaknesses of the four precincts in Harris County. The focus group meetings were held between March 2012 and June 2012 at four Harris County Housing Authority (HCHA) properties and three additional meetings were conducted as part of the developing the Regional Plan for Sustainable Development (RPSD). Harris County also utilized data collected as part of the RPSD outreach process for meetings within the City of Houston and those targeted at underrepresented groups.

The results of the meetings helped us identify prominent issues facing Harris County and each of its four precincts. A brief outline of these issues is as follows:

Precinct One Issues

1. Lack of jobs and means of improving quality of life

- 2. Affordability concerns because of increasing rents
- 3. Lack of public transit/expand METRO service area
- 4. More parks and bike trails
- 5. Improve aging infrastructure to handle higher population and flooding

Precinct Two Issues

- 1. Safety concerns presented by large petrochemical facilities and the Port of Houston
- 2. Exposure to natural hazards (hurricanes, flooding) and recovering from Hurricane Ike
- 3. Lack of public transportation options
- 4. Higher quality housing options (many older homes and apartments present)
- 5. Improving safety and reducing crime

Precinct Three Issues

- 1. Reduce congestion and provide light/commuter rail option
- 2. Preserve the area's heritage while continuing to grow
- 3. Need to maintain safe, family friendly environment
- 4. Greater diversity of economic opportunities for all levels of education
- 5. Need to find balance between housing costs and commute time/distance

Precinct Four Issues

- 1. Increased traffic congestion from current and new developments
- 2. Loss of greens space and rural atmosphere
- 3. Lack of public transportation options
- 4. Affordable housing options beyond single-family homes needed, but need to avoid the stigma often associated with the term "affordable housing"
- 5. Need more sidewalks or trails that lead to commercial areas

The results of these meetings assisted in recognizing the needs, goals, and objectives of the services offered in Harris County and are a part of the Consolidated Plan.

In August 2012, CSD also assisted in the facilitation, coordination and presentation of the Coalition for the Homeless of Houston/Harris County's Community Charrette to help create a Community Action Plan in compliance with the Homeless Emergency Assistance and Rapid Transition to Housing (HEARTH) Act. This very large group of stakeholders discussed six distinct issue areas:

- 1. Integrating Housing and Services
- 2. Performance and Accountability
- 3. Right Sizing the Continuum of Care Housing Models
- 4. Prevention and Diversion
- 5. Coordinated Access
- 6. Political Will and Advocacy

Over 450 diverse stakeholders participated, including the following agencies:

- AIDS Foundation of Houston
- Alliance of Community Assistance Ministries
- Bay Area Homeless
- Bay Area Turning Point
- Bread of Life
- Catholic Charities
- City of Houston
- Coalition for the Homeless of Houston/Harris County
- Covenant House
- Harmony House
- Harris Health System
- Healthcare for the Homeless Houston
- Houston Housing Authority
- Interfaith Caring Ministries
- Mental Health and Mental Retardation Authority of Harris County
- Michael E. Debakey Veteran's Administration Medical Center
- Neighborhood Centers Inc.
- Northwest Assistance Ministries
- Powell Foundation
- Salvation Army Houston
- Star of Hope
- The Beacon
- The Men's Center
- The Women's Home
- Unite Way of Greater Houston
- U.S. Department of Housing and Urban Development
- U.S. Department of Veterans Affairs
- Wells Fargo

Public Hearing/Public Review Period

A Public Hearing was held on December 6, 2012 in which Harris County residents and organizations were encouraged to participate by asking questions and giving comments regarding the 2013-2017 Consolidated Plan and the 2013 Action Plan. The public hearing was held during the 30 day public review period and was announced on the CSD website (www.csd.hctx.net), in the Houston Chronicle and the Spanish language La Voz newspaper. The notices were published in paper and posted on each publication's website. Public comments received during the 30-day public review period (including the public hearing) are listed in Appendix D.